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Refund and cancellation policy

You can refund and cancel orders before we start preparing for sending out for delivery afterwards there is no refund of cancellation policy

Service Delivery Days

When ordering online using the online payment system:
Your order is placed after payment is received and approved.
Thereafter we endeavour to get your food orders out to you within an hour of receiving payment.

When ordering over the phone for delivery:
After receipt of your order and delivery address over the phone we will confirm the amount due on delivery. Thereafter we endeavour to get your food orders out to you within an hour of receipt of your order and delivery address.

When ordering over the phone for collection:
After receipt of your order and requested time/date of collection over the phone we will confirm the amount due on collection. Thereafter we endeavour to get your food orders ready for your collection using your requested date/time within reason.

If your not happy please contact **Huckleberry Group Ltd**

on 01992 449092

And we will endeavour to respond to any issues within 24hours